DCM MIDDLE EAST TECHNICAL ASSESSMENT GROUP BRIEFING

Colonel Scott Risser, USA
Commander
DCM Middle East

DCMDI Commander's Conference
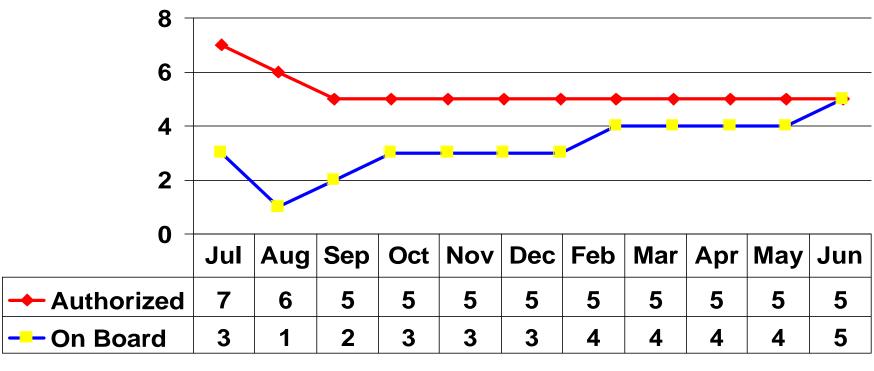
June 2000

TECHNICAL ASSESSMENT GROUP

1101	Team Leader	GS-13
1910	Quality Assurance	GS-12
* 1910 (In-bound)	Quality Assurance	GS-12
1102 (Augmenting)	Contract Specialist	GS-12
1102	Contract Specialist	GS-12

* In-bound will sit on a double-billeted position. First 1910 selectee has been in security adjudication process since Sep 99.

RESESOURCES

	Jul	Aug	Sep	Oct	Nov	Dec	Feb	Mar	Apr	May	Jun
Authorized	7	6	5	5	5	5	5	5	5	5	5
On Board	3	1	2	3	3	3	4	4	4	4	5

FY 99   **FY 00**

DCMA
Defense Contract Management Agency

TAKE OWNERSHIP - TAG POCs ID by………….

- Service Sets
- PLAS Categories
- Performance Goals
- Tasking Memorandums
- Automated Information Systems

TAG TEAM ……….

- Augment from Ops & Staff
- Borrow from across the Land

RISK-BASED MANAGEMENT ………..

TAG Recommended Structure

1101	Team Leader	GS-13
* 1910	Commodity-specific	GS-12
* 1910	Commodity-specific	GS-12
* 1102	Warrantable	GS-12
* 1102	Warrantable	GS-12
Recommendation	343	GS-11

* Double-Billeted Position & Filled by Open-continuous Announcement

TAG Matrixed-In Support

1103	PA (Lead)	GS-12
1103	PA	GS-12
1102	Pricing	GS-12
018	Safety	GS-13
1101	BPA	GS-13
343	BMA	GS-9

Goals and Objectives

- Continuously Improve Processes

- Perform Risk and Resource Assessments

- Ensure Consistent Application of Policies

- Monitor Actual vs. Planned Performance

- Provide Technical Analysis of CAO Data

- Coordinate Data Calls, Taskings & Inquiries

- Perform/Coordinate Specialized Training

Core Processes

- Resource Assessments
- Unit Self-Assessments (USA)
- Management Control Reviews (MCR)
- Annual Statement of Assurance (ASA)
- Data Integrity & Metrics Compliance
- Augmentation of Operations Teams
- Management of Tasking Memorandums
- Policy Implementation & Interpretation
- IT Systems Deployments & Upgrades

TAG OPERATIONS PLANS

- DCMC Memo No. 97-26 is our guiding light.....

  - Provides the organizational structure of TAG

  - Defines the mission & functions of TAG

- Clearly establish TAG roles & responsibilities by appointing POCs by Processes, Projects & Policies

- Exec. Council defines CAO Goals & Team Objectives

- Insure CAO goals are executed at the Team Level

TAG OPERATIONS PLANS

- Use Proven Resource Assessment Model to insure effective FTE utilization

- Ensure TAG Team understands the entire IMS process and what role they play

- Routine BPA/BMA Metrics & PLAS Analysis help insure targets are met and Unit Costs are in check

- Progress of Performance Goals are monitored & root cause analysis is conducted as necessary

- Assist Teams with Performance Goal Planning

TAG OPERATIONS PLANS

- Risk Assessment Tool is used to determine risk at the process level
- Use Risk-based analysis to conduct MCRs

- Results of MCRs drive SOPs & other process improvements
- Results of all Reviews are used to provide timely Feedback & provide inputs into the USA
- Monthly self-evaluations/sanity checks

- Frequent Meetings w/Ops Teams provides valuable insight into workload

- Short Tour

- Multiple Visitors

- High Turnover Rate

- Time & Distance Factors

- Resource Pool for the M.E.

- Back-to-back System Deployments

District Questions

1. **Overall Effectiveness of TAG?**

   Limited but expanding effectiveness ………….

   - IT and resourcing issues impact TAG effectiveness

   - Ops and TAG Chiefs mutually supportive of Mission goals

2. **How do you ensure/elicit cooperation between operational elements and the Tag?**

   - Buy-in from Leadership

   - Execution through the Executive Council

3. **How is the Annual Travel Budget allocated to TAG and how is it used?**

   Inputs provided to Management and are based on Assessment Schedules, new initiatives, and training requirements

   - MCRs performed on High Risk processes throughout the CAO

   - Resource Assessment conducted annually to determine FTEs

TAG/BPA Consolidation

- **Pros for Consolidation**

  - One CMO Focus

  - Coordinated Actions and Goals

  - Minimize Possible Conflicting Messages

  - Eliminate Confusion Over Ownership

  - Access to Additional Resources

TAG/BPA Consolidation

- **Cons against Consolidation**

  - TAG Chief Buy-in of IMS

    - Comfort zone driven by experience & background

  - Eliminates and/or complicates direct access to the Commander

  - Potential tug-of-war over priorities & resources

  - Rate of IMS implementation progress at risk

TAG/BPA Consolidation

- ## Cons against Consolidation

  - ### Possible reluctance/difficulty identifying and shining the light on TAG OFI's & shortcomings

    - Execution of Assessment Process Tools

    - Execution of Resourcing Process